

COMPLAINT TRACKER

Comlpaint Number	Date	Shift	Internal/ External	Description of Events	Validity of Complaint
1	1/24/2023	3	Internal	Incorrect Call Type	Founded
2	02/07/203	1	Internal	Addressing Error/Mishandled call entry	Founded
3	2/10/2023	1	External	CFS not entered	Unfounded
4	2/11/2023	1	Internal	Delay in Service	Founded
5	2/21/2023	1	Internal	Addressing Error/Mishandled call entry	Founded
6	3/13/2023	3	External	CFS not entered	Unfounded
7	3/4/2023	2	Internal	Excessive Tardniness	Founded
8	3/15/2023	1	Internal	Addressing Error/Mishandled call entry	Founded
9	4/8/2023	2	Internal	Insubordination and Misconduct	Founded
10	4/24/2023	2	Internal	Inefficiency on sick time	Founded
11	5/19/2023	1	Internal	Sleeping while on duty	Founded
12	5/1/2023	2	Internal	Calling out in conjunction with approved days off and RDO - no doctor's note	Founded
13	2/23/2023	1	Internal	Not calling in to advise she was going to be late on three different occassions	Founded
14	6/21/2023	2	Internal	Breaking SolaCom Keypad	Founded
15	6/25/2023	2	Internal	CFS not entered	Founded
16	7/7/2023	1	Internal	Excessive Sick Leave	Founded
17	7/11/2023	1	Internal	Violation of SOP 17-03	Founded
18	7/11/2023	2	Internal	Mallicious Behavior	Founded
19	8/8/2023	1	Internal	Mallicious Behavior	Founded

