

COMPLAINT TRACKER

nt Number	Date	Shift	Internal/External	Description of Events	Validity of Complaint
2020-01	1/8/2020	1	Internal	Ms. Leduc used unprofessional language and	Founded
2020-02		1, 2 & 3	External	Various employees alleged to be opening sensitive case summaries for no legitimate reason.	Founded: Policy and Procedure Failure
2020-03	1/17/2020	3	External	Rudeness	Unfounded
2020-04	4/4/2020	1	External	Rudeness	Founded
2020-05	4/28/2020	3rd	Internal	Inefficiency	Founded
2020-06	5/7/2020	1	External	Inefficiency	Founded
2020-07	5/28/2020	1	External	Inefficiency	Founded
2020-08	6/2/2020	2	External	Rudeness	Unfounded
2020-09	6/3/2020	1	Internal	Misconduct & Insubordination	Founded
2020-10	8/14/2020	2	External/Internal	Poor Customer Service/Inefficiency/No Call	Founded
2020-11	7/27/2020	3	Internal	Inefficiency	Unfounded
2020-12	8/25/2020	2	Internal	Inefficiency	Founded
2020-13	9/3/2020	2	Internal	Inefficiency	Founded
2020-14	9/9/2020	2	Internal	Inefficiency	Founded
2020-15	9/11/2020	2	Internal	Inefficiency	Founded
2020-16	10/17/2020	1	External	Delayed Response - Non-injury Collision	Unfounded - no police units available to
2020-17	11/3/2020	2	External	Channel Not Restricted for Shots Fired with Safety Officer	Unfounded
2020-18	11/10/2020	1	External	Failure to notify UKPD tha an EC Unit was responding to a	Founded
				Total 18 Founded 13 Unfounded 5	

