Crisis Response Response Request

In line with our strategic plan, One Lexington is committed to supporting those directly and indirectly affected by gun violence. Our Crisis Response team works as a conduit between survivors of gun violence and resources and services that can help them navigate traumatic experiences centered around gun violence. Our team of community partners can assist families in temporary utility bill support, rent, temporary relocation, permanent relocation, youth mentoring services, employment and training opportunities, in-school support services, and connection to mental health and trauma services. Below is a flow chart for those who want to put in a request for crisis response support.

Community Response: If a shooting incident happens where multiple families have been affected (mentally, emotionally, physically, including property damage) and someone is in need of a "community" response, reach out to Kenneth Payne. This normally isn't an emergency, but just a request for resources. Contact Kenneth and One Lexington will deploy a Crisis Response effort to that particular neighborhood within 72 hours of a request being made. These requests can also be made when there is activity in a particular neighborhood that could lead to gun violence. Things such as: bullying, fights at bus stops, drug use in the parks, tagging/graffiti, etc.

Individual Response: If a shooting incident happens, and an individual or family is in need of services or support, have them reach out to Kenneth Payne. Someone will reach out to that family within 24 hours of our team receiving the request.

Emergency Individual Response: If a shooting incident happens, and an individual or family is in need of *EMERGENCY* support such as, temporary relocation or conflict resolution, (any other emergency including imminent danger, we ask families to call 911) have them reach out to Kenneth Payne. If Kenneth can't be reached immediately, reach out to Larry Johnson or Devine Carama and someone will get in touch with the family within 1 hour of receiving an emergency request.

***If you are someone in need of support, please make sure you leave voicemails or send texts in addition to your initial phone call. Sometimes calls drop or service areas are inconsistent and leaving a message ensures that your request is received.

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