2022-2023 Emergency Winter Weather Plan

This version is current as of 12/15/2022.

Background

Every year, the Lexington-Fayette County Homeless Response System meets and plans for all potential emergency shelter needs of those experiencing homelessness. This provides a coordinated response for times when extreme cold weather creates additional, immediate need for expanded capacity to assist those experiencing homelessness in Lexington.

Community response

The Emergency Winter Weather Plan will be activated when measures of extreme temperatures are reached or when other severe weather conditions take place. Extreme temperature will be defined as:

- Any day/night when the temperature low is expected to fall below 32 degrees

The wind chill will not be taken into account in the determining temperature. Decisions about severe weather that takes place on days outside of extreme temperature situations will be made by the Office of Homelessness Prevention and Intervention in consultation with the appropriate authorities

Any time the plan has been activated, the Office of Homelessness will notify local media, provide updates on social media, and notify all organizations that work with people experiencing homelessness.

Emergency day centers

Emergency day centers welcome all eligible people during emergency winter weather including former participants under suspension for behavioral or programmatic reasons.

Exceptions may include individuals suspended for violence and decisions will be made case-by-case. The OHPI will collaborate with providers and other resources to ensure emergency day shelter is available for anyone in need. You can contact the office at (859) 280-8274 or jherron@lexingtonky.gov.

Emergency overnight shelters

Emergency night shelters welcome all eligible people during emergency winter weather including former residents under suspension for behavioral or programmatic reasons provided shelter has open space.

Exceptions may include individuals suspended for violence and decisions will be made case-by-case. The OHPI will collaborate with providers and other resources to ensure emergency shelter is available for anyone in need. You can contact the office at (859) 280-8274 or jherron@lexingtonky.gov.

QUICK REFERENCE OVERVIEW

Overnight Emergency shelter providers (blue represents additional capacity)	Service population
Arbor Youth, 0-17	Children and parenting youth under 18
Arbor Youth, 18-24	Youth, 18-24
Catholic Action Center Emergency Shelter	Women and men 18 years and older
Catholic Action Center Mother Theresa Shelter	Veterans Contract Housing
Catholic Action Center – Safe Harbor @ the Lighthouse **(Warming Center)**	Adults, 18 and over – **Warming Center Only**
Community Action Council Emergency Family Housing	Families that cannot split up into other shelters for an approved reason
Community Action Council Winter Weather Overflow	**Referrals must come from street outreach, only serving individuals with confirmed barriers to other shelter**
GreenHouse17 Emergency Shelter	Fleeing intimate partner violence and abuse
Hope Center Emergency Shelter	Men 18 and older
Salvation Army	Adult women and single women with children, single men with children

Day center providers	Service population
Arbor Youth Services Outreach Center	Youth, 18 to 24 years of age
Lexington Rescue Mission	Everyone
Natalie's Sisters	Serving sexually exploited women age 18+
Nathaniel Mission	Everyone
New Life Day Center	Adults, 18 years and older
New Vista Drop In Center	Adults, 18 years and older
Recovery Café Lexington & Kate's Place	Adults, 18 years and older

Transportation and Street Outreach	How to access including restrictions, location, contact information
Community Action Council Street Outreach Team	• Monday – Friday, 8:30 a.m. – 5 p.m. (hours may vary based on weather and client needs)
HopeMobile	• Monday through Friday during the day, out in the community
Hope Center Street Outreach Team	• Monday – Friday, 7 a.m. – 4 p.m. (hours may vary based on weather and client needs)
Lexington Rescue Mission Street Outreach Team	• Monday – Friday, 8:30 a.m. – 5 p.m. (hours may vary based on weather and client needs)
Compassionate Caravan	• Operates during emergency activation, at night, out in the community
Lextran	• Operates free rides to shelter during emergency plan activation via any fixed route

DETAILS

2022-2023 Winter Overnight Emergency Shelter Capacity

Arbor Youth Services

Arbor Youth Services will continue to operate their emergency shelter with no extended capacity during the winter. Data shows that capacity for their birth to 17 years of age shelter will be sufficient as currently operating.

Arbor Youth Services will continue to operate their new emergency shelter with no extended capacity during the winter for unsheltered youth 18-24 years of age.

Emergency shelter provider (night)	Service start date	Contact information	Rules, restrictions, process
Arbor Youth 0-17	Open	Call (859) 254-2501 for eligibility screening. Calls received 24/7/365.	• Youth must not be a threat to self or others. • Shelter is located at 536 W Third St. • If youth is in immediate crisis, they can access any Safe Place location. • Website: *www.arborky.org*
Arbor Youth 18-24	Open	Call (859) 254-2501 during weekday business hours.	• If evening or weekend, email chris@arborky.org. • Website: *www.arborky.org*

Catholic Action Center

The Catholic Action Center remains at reduced capacity due to COVID-19, adjusting to 102 beds on a regular basis.

New residents are currently being accepted on a case-by-case basis only. Completion of a COVID-19 test is required prior to entry; testing occurs onsite, but arrangements for date/time must be made with shelter staff in advance.

Catholic Action Center has also partnered with the Lighthouse Ministries to operate a seasonal, overnight warming center. This is **not** an emergency shelter. No beds are available, but unsheltered individuals can access a warm, safe place each evening during the winter months.

Emergency shelter provider (night)	Service start date	Contact information	Rules, restrictions, process
Catholic Action Center Emergency Shelter	Accepting New Residents Case-by-Case	Call (859) 514-7210 during weekday business hours.	• Hospital or institution referrals must be approved. • All residents must be able to care for themselves, take care of basic needs such as food and hygiene, take their own medications, etc. • No sex offenders. • All new residents will be required to complete a COVID-19 test; date/time to be arrange with staff in advance. • All new residents will be required to provide proof of current flu vaccine or will be provided a flu vaccine.

			• All residents must wear masks and maintain social distance on property. • Masks and sanitizers will be provided.
Catholic Action Center Mother Theresa Shelter	Open	Call (859) 514-7210 during weekday business hours.	• All residents are veterans as part of the VA contract housing. • Not open to the general public.
Safe Harbor @ the Lighthouse **(Warming Center)**	December 8th through1st week of April	190 Spruce Street	• **Warming Center only – no beds available** • Open every evening from 6:30pm to 8:00am • Not accepting hospital discharges • Adults only, not accepting persons under 18

Community Action Council

Community Action Council operates the only family emergency shelter in Lexington. This is a scattered-site apartment model.

Emergency shelter provider (night)	Service start date	Contact information	Rules, restrictions, process
Community Action Council Emergency Family Housing	Open	Call (859) 233-4600 ext. 1429 or (859) 285-2777 Email francia.gonzalez@commaction.org	Use of scattered-site apartments and hotel rooms. Overflow limited to families with children that are unsheltered only and cannot separate into congregate shelters.
Community Action Council Winter Weather Overflow	**Extreme Winter Weather Only**	**Call (859) 576-4194 (before 8 p.m.) or (859) 494-0470 (after 8 p.m.)**	**Use of scattered-site hotel rooms for persons with barriers to other shelter options only.** • **Referrals must come from street outreach**

GreenHouse17

GreenHouse17 is the only domestic violence emergency shelter in Fayette County. All individuals will be provided case management and referral services including offers of permanent housing.

Emergency shelter provider (night)	Service start date	Contact information	Rules, restrictions, process
GreenHouse17 Emergency Shelter	Open	Contact person: (800) 544-2022 crisis line. Available 24/7.	• Must be willing to go to temporary safe housing until safety planning. • COVID-19 testing, GH17 will assist in arrangement. Quarantine required if testing positive. • Needs will be assessed in collaboration with survivor.

Hope Center

The Hope Center has increased capacity in their shelter building back to 160 beds on an average night, with an ability to expand to 200 beds by utilizing areas within their building, like their basement, to add mats while still allowing for social distancing. The Hope Center also retains sleeper trailers with an

additional 28 beds to expand capacity as needed. All individuals will be provided case management and referral services including offers of permanent housing while in the shelter.

Emergency shelter provider (night)	Service start date	Contact information	Rules, restrictions, process
Hope Center Emergency Shelter	Open	360 W. Loudon Ave. Contact intake for information (859) 252-7881	• Homeless adult men may walk in to shelter for services 24/7 • No "out of county" referrals • Hospital or institution referrals must be approved by intake, Monday – Friday, 8 a.m. – 4 p.m. • No out of county referrals from hospitals or institutions. • All residents must be able to care for themselves, take care of basic needs such as food and hygiene, take their own medications, etc. • All residents must be able to get up and down off a mat on the floor. • No sex offenders or arson convictions. • No drug or alcohol use on property and anyone who is intoxicated may be allowed to enter our non-medical detox facility. • All new residents must test negative for COVID at entry or quarantine for a period of two weeks. • All residents must wear masks and maintain social distance. • Masks and sanitizers will be provided.

The Salvation Army

The Salvation Army is a congregate shelter within Fayette County that is able to provide overnight emergency shelter for single adult women, single mothers with children, and single fathers with children. All individuals will be provided case management and referral services including offers of permanent housing while in the shelter.

The Salvation Army will make arrangements within their facility located at 736 West Main Street, including the use of their lobby, hallways, and TV lounge to accommodate those seeking shelter on cold nights. Individuals seeking shelter under this warming shelter model will not receive case management or service referrals.

Emergency shelter provider (night)	Service start date	Contact information	Rules, restrictions, process
Salvation Army	Open	736 W. Main St. (859) 252-7706	• Homeless women (18 & over) and single women with children as well as single men with children may walk into shelter for services 24/7. • All guests checking into shelter must pass a standard COVID screening including temperature at or below 100.3.

			• Hospital or institution referrals must be approved by Mary Okpebholo (859) 312-5686. No out of state referrals from hospitals or institutions. • No sex offenders or arson convictions. • All guests must be able to care for themselves, take care of basic needs such as hygiene, eating and taking their medication. • All guests must be able to get up and down off a mat on the floor or a raised bed. • No drug or alcohol use on property and anyone who is intoxicated will be invited to leave shelter. • All guest must wear a mask and must maintain appropriate social distancing. Masks will be provided.
Salvation Army Warming Center	**Extreme Winter Weather Only**	**736 W. Main St. (859) 252-7706**	• **When the weather is 32 degrees or below and the city issues the winter weather policy.** • **Homeless women (18 & over) and women with children may walk into shelter for services 24/7.** • **All guests checking into shelter must pass a standard COVID screening including temperature at or below 100.3.** • **No case management services.** • **Guests previously asked to leave shelter for non-violent offenses will be allowed to stay during winter weather emergencies.** • **Hospital or institution referrals must be approved by Mary Okpebholo (859) 312-5686.** • **No out of state referrals from hospitals or institutions.** • **No sex offenders or arson convictions.** • **All guests must be able to care for themselves, take care of basic needs such as hygiene, eating and taking their medication.** • **All guests must be able to get up and down off a mat on the floor or a raised bed.** • **No drug or alcohol use on property and anyone who is intoxicated will be invited to leave shelter.** • **All guests must wear a mask and must maintain appropriate social distancing.**

2022-2023 Winter Day Shelter

During the winter months, day time temperatures can remain under 32 degrees. The Lexington-Fayette County Continuum of Care recognizes that it is important not to only provide overnight shelter, but places that individuals and families can seek shelter during the day.

The following details several options for individuals and families to seek warmth, food, clothing, services, showers, bathrooms, and all other basic needs.

Day center providers	Service start date	Service population	Location information	More information
Arbor Youth Services Outreach Center	Open	Youth, 18 to 24 years of age	540 West Third St.	• (859) 254-2501 • Offers a day shelter for youth ages 18 – 24 from 9 a.m. – 4 p.m., Monday – Friday
Lexington Rescue Mission	Open	Everyone	444 Glen Arvin Ave.	• (859) 381-9600 • https://lexingtonrescue.org/ • Adjusted day shelter hours for weather plan activation: 8 a.m. – 5 p.m., Monday – Thursday 8 a.m. – 4 p.m., Friday 9 a.m. – 1 p.m., Saturday • Provides hot meals, water, winter gear (coats, hats, gloves, scarves, etc.), blankets and sleeping bags, hygiene supplies, laundry service, mail service, and assistance connecting to community resources. • Masks and hand sanitizer available upon request
Natalie's Sisters	Open	Serving sexually exploited women age 18+ (intake required on first visit)	667 N. Limestone	• (859) 533-5946 • Day shelter open 11 a.m. – 2 p.m., M/W/F and 11 a.m. – 1 p.m., T/R • Limited indoor/unlimited outdoor services available including breakfast, lunch, community resource referral, and limited clothing/toiletries distributed on Mondays as available. • Masks will be provided.
Nathaniel Mission	Open	Everyone	1109 Versailles Rd., Suite 400	• (859) 255-0062 • Monday – Thursday, 9 a.m. – 3:30 p.m. • Provides hot meals (Breakfast @ 9am, Lunch @ 12pm), water and coffee, winter gear (coats, hats, gloves, scarves, etc.), blankets, hygiene supplies, and assistance connecting to community resources.

New Life Day Center	Open	Adults, 18 years and older	224 N. MLK Blvd.	• Phone number: (859) 721-2325 / (859) 252-2325 • Daytime Shelter 8:30 a.m. – 2 p.m., Monday – Friday; Saturday, 8:30 – 11:30 a.m. • Pastry breakfast with coffee served daily • Bathrooms, lockers, Wi-Fi, emergency winter clothing, phone, referrals to partner agencies • Medical clinic on-site everyday 9 a.m. – 12 p.m. • End Panhandling Now van operates every Monday, Tuesday and Thursday (weather permitting)
New Vista Drop In Center	Open	Adults, 18 years and older	201 Mechanic Street, 2nd floor	• Monday – Friday, 8 a.m. – 4:30 p.m. (859) 721-8505 • Serving adults. Access to private shower and restrooms, mental health services available on walk-in basis, referral to community resources, emergency food-pantry. Onsite primary care with limited walk-in availability. • Masks available upon request • Limited indoor congregation.
Recovery Café Lexington & Kate's Place	Open	Adults, 18 years and older	1109 Versailles Road, #200	• (859) 523-0590 • Open Wednesday 12 p.m. – 8 p.m., Thursday 10 a.m. – 9 p.m., Friday 10 a.m. – 6 p.m., Saturday 10 a.m. – 5 p.m. • Offers a warming place, snacks, drinks • Meals are Wed/Thurs at 5:15 p.m., Fri/Sat at 12:15 p.m. • Requirement not to be under the influence • Winter weather supplies available • Masks available upon request

2022-2023 Winter Transportation and Street Outreach Services

Individuals and families without homes rarely have personal, reliable transportation. Many walk miles and miles a day just to access basic needs. With the weather turning colder, we recognize as a community that individuals that are already vulnerable are not able to walk those miles in the cold. We also recognize that some individuals do not have access to up-to-date weather reports to understand how cold it may become during the night. We also know that frost bite is the No. 1 discharge diagnosis to medical respite during the winter.

Due to these factors, the community partners will facilitate transportation to shelter. Catholic Action Center will operate the Compassionate Caravan during extreme cold temperatures. Additionally, street outreach teams can help facilitate referrals and transportation to shelter.

Transportation and Street Outreach Services	How to access including restrictions, location, contact information
Community Action Street Outreach Team	• **Monday – Friday, 8:30 a.m. – 5 p.m. (hours may vary based on weather and client needs)** • **(859) 388-4354 or (859) 310-8947** • **Services include: Referrals and transportation to shelter; providing supplies (food, blankets, water, etc.); connecting with community/housing resources**
HopeMobile	• **Monday through Friday during the day, out in the community** • **(859) 252-7881** • **Referrals for transportation to emergency shelters, blankets, food, water and other supplies**
Hope Center Street Outreach Team	• **Monday – Friday, 7 a.m. – 4 p.m. (hours may vary based on weather and client needs)** • **(859) 556-1870 or (859) 551-8053** • **Also, you may email referrals to dshadd@hopectr.org.** • **Services include: Referrals and transportation to shelter; providing supplies (food, blankets, water, etc.); connecting with community/housing resources**
Lexington Rescue Mission Street Outreach Team	• **Monday – Friday, 8:30 a.m. – 5 p.m. (hours may vary based on weather and client needs)** • **(859) 310-8939** • **Services include: Referrals and transportation to shelter; providing supplies (food, blankets, water, etc.); connecting with community/housing resources**
Compassionate Caravan	• **Operates during emergency activation, at night, out in the community** • **(859) 255-0301** • **Referrals for transportation to emergency shelter, blankets, food, water, and other materials**
Lextran	• **Offers free rides to shelter during emergency plan activation via any fixed route**

Donations for Winter Weather

Donations to providers always play a crucial role in winter weather response. Every provider accepts basic needs supplies that are so important to those without homes. Below are some general donations that are always needed. Public donations can be given to a participating agencies; however, the public is required to call for donation policies and processes for each agency.

- Blankets
- Hats
- Winter boots/shoes
- Winter coats, especially size L, XL and XXL
- Gloves
- Socks
- Scarves
- Hot Hands
- COVID-19 test kits
- Sleeping bags
- Sweatshirts/hoodies (adult men and women)
- Bottled water
- Individually packaged snacks