Healthy at Home Utility Relief Fund

Healthy at Home Utility Relief Fund provides relief to Kentuckians affected by COVID-19 that need assistance with their water, wastewater, electric, or natural gas service. Kentucky’s Community Action Network is partnering with Team Kentucky to distribute these funds statewide.

Two components for this program are available: Subsidy provides assistance to all eligible households. Crisis provides assistance to eligible households experiencing a crisis situation with their utilities.

How to Apply: Interested households should contact their local Community Action Outreach Office on how to apply. To locate your local office, please call 800-456-3452 or visit www.capky.org. Applications will be taken as long as funding is available, or until December 30, 2020.

Am I Eligible?: Households who have an income up to 200% of the Federal Poverty Level and have been economically impacted due to COVID-19 can apply.

COVID-19 Impact: Has your household experienced one of the following changes due to the COVID-19 Pandemic?
- Job Loss;
- Reduced Hours/Wages
- Additional Expenses or
- Other negative impact

Required Documents: All applicants will be required to supply the following documentation at time of application:
- Most current utility bills (water, wastewater electric, natural gas)
- Proof of Social Security Number or Permanent Residence card (Green Card) for each member of the household.
- Proof of all household’s (all members) income from the preceding month
- In addition, Crisis applicants must supply proof of arrearage, payment plan, or disconnect notice for utilities

Benefits Provided: The benefits a household can receive will depend on the program component. Benefits are supplied in the form of a voucher to the vendor or supplier. A household can apply for one or all components and is eligible for up to the maximum allowable benefit for each component.

Subsidy: Provides eligible households with an account credit to prevent future crisis and disconnections.

Eligible households can receive a one-time $500 benefit towards their water and/or wastewater and $400 towards their natural gas and/or electric bills.

Crisis: Assistance is available for households with past-due natural gas, electric, water, and or wastewater bills.

Water and/or Wastewater: Households can receive assistance for the minimum needed to alleviate the water and/or wastewater crisis up to $500. Households can reapply until they reached their maximum benefit.

Electric and/or Natural Gas: Households can receive assistance for the minimum needed to alleviate the electric and/or natural gas crisis up to $400. Households can reapply until they reached their maximum benefit.

For the latest information on the novel coronavirus in Kentucky, please visit kycovid19.ky.gov.