

The Unemployment Insurance Process

**Day
1**

You complete the initial application online at kcc.ky.gov or by phone at:

502-875-0442
Monday - Friday
7:30 a.m. - 5:30 p.m., ET

**Day
2**

The Office of Unemployment Insurance will determine if you have a valid claim.

**Day
3-12**

You will receive a letter that states the amount of your payment.

**Day
13**

If there are no disqualifying factors, we will generate the payment by either direct deposit or a debit card within 2 to 5 days.

**Day
28**

If you continue to be unemployed you can request your second benefit payment online at kcc.ky.gov or calling **877-369-5984**.



**TEAM
KENTUCKY**

